**RFP 26-86280**

**TECHNICAL PROPOSAL**

**ATTACHMENT F**

**Instructions: Please supply all requested information in the areas shaded yellow and indicate any attachments that have been included to support your responses.**

* + 1. **General Requirements and Definitions**
       1. Please list any additional terms and definitions used by your company or industry that you would like the State to consider incorporating in the contract. The State will not accept terms and definitions introduced after award during contract finalization and implementation.

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* + - 1. Please confirm you have carefully reviewed all requirements listed in RFP Section 1.4. Should your company have any exceptions, substitutions, or conditions for the State’s consideration, please list them below. The State will not accept exceptions, substitutions, or conditions introduced after award, during contract finalization and implementation.

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* + - 1. Please describe respondent’s experience providing services as described in Section 1.4 of RFP 26-86015.

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* + - 1. Please describe how the respondent will designate staff, and sub-contractor staff if applicable, to perform responsibilities as indicated in Section 1.4 of RFP 26-86015.

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* + - 1. Please describe how the respondent will improve the overall security profile and compliance to standards for LCNC across the enterprise.

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* + - 1. Please describe how the respondent would complete environment and organization health assessment services. Provide examples of similar assessments completed for other states or clients.

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* + - 1. Please describe how the respondent would complete project auditing and oversight services.

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* + - 1. Please describe how the respondent will provide System Auditing and Architectural Reviews.

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* + - 1. Please describe the respondents understanding of use and optimization of platform licensing.

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* + - 1. Please describe how the respondent will create and maintain effective and impactful libraries and support materials for the technical staff.

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* + - 1. Please describe how the respondent will provide training and enablement support.

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* + - 1. Please describe the respondent’s ability to and approach for providing Direct Maintenance & Support for Agencies and Existing Systems.

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* + - 1. Please describe how the respondent would complete technical consultation, assessment, and analysis services.

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* + - 1. Please describe how the respondent would complete documentation of best practices and patterns.

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* + - 1. Please describe the respondent’s ability to Support LCNC Enterprise CoE Governance and Advisory Committee.

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* + - 1. Please describe how the respondent would provide large project support services.

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* + - 1. Please describe through the CoE how the respondent will support Cross-Program Coordination and Alignment within and across agencies.

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* + - 1. Please describe the respondent’s approach to Metrics and KPIs and how success for the program will be measured.

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* + - 1. Please describe the respondent’s understanding of agency readiness as it relates to LCNC implementations and what is needed by the agency for success.

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* + - 1. Identify the staff members that will deliver services within an organizational structure diagram for the respondent organization.

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* + - 1. Describe the expected roles & responsibilities for each identified staff member.

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* + - 1. Identify the expected percentage allocation of dedicated work time and location (on-site or remote) for each staff member.

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* + - 1. Explain why this resourcing approach will be successful in delivering high-quality services.

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* + - 1. Describe your strategy for adding supplemental staffing resources to ensure the team can meet demand.

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* + - 1. Provide resumes for each staff member identified. For any staff member not yet identified, provide the minimum expected qualifications of the position.

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* + - 1. Describe your expectations of the SOI; specifically, what must the SOI provide with respect to the environment, participation, and processes to enable you to successfully perform and deliver the identified services.

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